

Last Updated: April 2026

Welcome to **Phlebotomy On Wheels** ("we," "our," or "us"). These Terms of Service ("Terms") govern your use of our website, services, and any related communication channels including phone, SMS, and online booking.

By accessing or using our services, you agree to these Terms. If you do not agree, please do not use our services.

1. Our Services

Phlebotomy On Wheels provides **mobile and in-office phlebotomy services**, including blood draws, specimen collection, and delivery to partnered laboratories.

When you schedule an appointment:

- A certified phlebotomist will arrive at your selected location or
- You may visit our designated service center (by appointment)

We ensure all professionals are properly trained and qualified.

2. Medical Disclaimer

We do **not provide medical advice, diagnosis, or treatment**.

Our role is limited to specimen collection and coordination with laboratories. Always consult your physician for medical decisions.

In case of emergency, call **911** or visit the nearest medical facility.

3. Appointments & Eligibility

- You must be **18 years or older**, or have a guardian present
- You agree to provide accurate and complete information when booking
- You are responsible for ensuring a safe and accessible environment for the visit

4. Payments & Cancellation Policy

- Payment is required for scheduled services.
- Pricing may vary based on **location, service type, and urgency**

Cancellation Policy:

- All Sales are final → **Non-refundable**

We reserve the right to reschedule or cancel due to unforeseen circumstances.

5. Communication & SMS Consent

By providing your contact details, you agree to receive:

- Appointment confirmations

- Service updates
- Customer support messages

You can opt out anytime by contacting us.

info@mobilebloodlabs.com

(443)-866-3647

6. User Responsibilities

You agree NOT to:

- Provide false or misleading information
- Misuse or interfere with our services
- Engage in unlawful or abusive behavior toward staff

We reserve the right to refuse service if necessary.

7. Third-Party Services & Labs

We work with **independent laboratories and partners**.

We are not responsible for:

- Lab processing times
- Test results accuracy
- Delays caused by third-party labs

8. Privacy

Your use of our services is also governed by our Privacy Policy.

We do **not sell your personal information** to third parties.

9. Limitation of Liability

All services are provided “**as is.**”

Phlebotomy On Wheels is not liable for:

- Indirect or incidental damages
- Delays beyond our control
- Medical outcomes or interpretations

10. Service Availability

We may:

- Modify or discontinue services
- Update pricing or offerings
- Restrict access if Terms are violated

11. Changes to Terms

We may update these Terms at any time. Continued use of our services means you accept the updated version.

12. Contact Information

For any questions regarding these Terms:

info@mobilebloodlabs.com

(443)-866-3647

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